

Te Atawhai

nurture | nourish | thrive

Terms & Conditions



Cancellations & Postponements

All retreat payments, including deposits, are non-refundable and non-transferable and are valid for 12 months.

If you are unable to attend the retreat you have selected, for any reason, Te Atawhai will hold a credit for you on file for a period of 12 months to allow you to rebook at a more convenient time.

In the event you need to make changes to your booking, the following additional charges will apply:

Postponement more than 10 days prior to arrival will incur a fee of \$100 per person. Postponement less than 10 days prior to arrival will incur a fee of \$250 per person. Cancellation or postponement 24 hours prior to arrival will incur a fee of 50% of the total package. Cancellation or no show on the day of arrival will incur a fee of 100% of the total package.

Payment Information

The credit card you have authorised for payment of the initial deposit will be automatically debited for final payment approximately 14 days prior to arrival. If you would like to use an alternate method of payment please contact us at info@teatawhai.co.nz. Please note Amex is not accepted.

Disclaimer

Please be advised it is a requirement of the Te Atawhai Wholeness Retreat that all guests sign a disclaimer upon arrival. If you would like to view this document in advance please contact us at info@teatawhai.co.nz.

Te Atawhai Registration Form.

Prior to your arrival you will sent a Registration Questionnaire to complete. This will include essential information around any food allergies, intolerances, medication allergies and any medical conditions that may impact your stay. This form must be completed 14 days prior to your arrival and will be sent to you via the email we have on file for you.

Minimum Age

Te Atawhai caters for guests 18 years or older. A moderate level of fitness is also recommended.

Technology

To help you disconnect, we have created a mobile free, low tech environment. Use of mobile devices, laptops, iPads etc is restricted to your room. Family and friends will be able to contact you via the main reception number +64 27 242 7468 or by email on Info@teatawhai.co.nz.

Additional Information

Te Atawhai is a caffeine, sugar and alcohol free zone. All of your dietary requirements will be fully catered for by our onsite whole foods chef therefore we encourage you not to bring any additional supplies including peppermints and chewing gum.